

TO RETURN OR EXCHANGE SIMPLY:

1. CALL OUR FRIENDLY CUSTOMER SERVICE TEAM ON:

**1300 851 632**

2. THE CUSTOMER SERVICE TEAM WILL PROVIDE YOU WITH A **RETURN REFERENCE NUMBER**

3. PACK UP YOUR UNWORN SHOES INTO THEIR ORIGINAL SHOE BOX OR PACKAGING

4. PLACE THE ORIGINAL SHOE BOX OR PACKAGING INTO ANOTHER CARTON OR SACHEL

5. PLACE THIS COMPLETED RETURN FORM INSIDE THE PARCEL

6. CLEARLY LABEL THE PARCEL WITH YOUR

**RETURN REFERENCE NUMBER**

AND THE FOLLOWING ADDRESS (WITHIN 30 DAYS FOR YOUR FREE RETURN):

**REPLY PAID 85813**

**RETURN REFERENCE NUMBER -**

**SPERRY**

**5 HELLES AVE**

**MOOREBANK, NSW 2170**

7. DROP THE PARCEL OFF AT YOUR NEAREST POST OFFICE FOR COLLECTION

8. ONCE RECEIVED BY SPERRY YOUR RETURN OR EXCHANGE WILL BE PROCESSED WITHIN 3 WORKING DAYS



## STEP 1: RETURN REFERENCE NUMBER

REMEMBER TO INCLUDE THIS NUMBER IN THE ADDRESS DETAILS

RETURN REFERENCE NUMBER FROM CUSTOMER SERVICE

## STEP 2: CUSTOMER INFO

CUSTOMER NAME

ORDER No.

DATE

ADDRESS

SUBURB

STATE

POSTCODE

PHONE

EMAIL

DISCLAIMER: **EACH ORDER IS ENTITLED TO ONE FREE RETURN ONLY**; ANY SUBSEQUENT RETURN IS TO BE COVERED BY THE CUSTOMER. SPERRY WILL RE-CHARGE YOUR ORIGINAL METHOD OF PAYMENT IF EXTRA PAYMENT IS REQUIRED, IF YOU REQUIRE A PARTIAL OR FULL REFUND, SPERRY WILL REFUND YOUR ORIGINAL METHOD OF PAYMENT. SPERRY DOES NOT TAKE RESPONSIBILITY FOR A RETURN PARCEL UNTIL IT IS DELIVERED, IT IS SUGGESTED THAT YOU REGISTER YOUR PARCEL FROM \$2.60, REGISTERING YOUR PARCEL CAN BE USED AS A FORM OF TRACKING YOUR PARCEL DELIVERY TO SPERRY. RETURN PERIOD IS 30 DAYS FROM THE DATE OF DISPATCH OF YOUR ORDER.